

# All Aboard The Allocate Annual User Group Conference Timetable



## Monday 11<sup>th</sup> June 2012

18:00-20:00 Delegate Registration

## Tuesday 12<sup>th</sup> June 2012

08:30-10:00 Delegate Registration / PlayZone / SupportZone / Refreshments

Oak Room

10:00-10:30 Welcome - *Mark Elmore, Healthcare User Group Chairman*  
News from Allocate Software – *Ian Bowles, CEO Allocate Software*

Events Centre

10:40- **HR** HealthRoster Product News - *Simon Courage, Allocate Software*

Events Centre

11:40 **HA** Summer 2012 Release and Product Open Forum - *Patrick Moore & Dave Ashton, Allocate Software*

Wedgewood

**ZI** Zircadian Product News - *Masood Ahmed and Henry Carleton, Allocate Software*

Crown Room

**BA** BankStaff Product News - *Paul De Lacroix, Allocate Software*

Reading Room

### 11:40-12:00 Refreshments in the PlayZone and SupportZone

12:00 **HR** Bringing it all together: the vision to aligning medical resources & budgets

Events Centre

-12:50 **ZI** *Cheryl Davey & Henry Carleton, Allocate Software (Repeated Day 2)*

**HA** **Session 1:** Whole system health and social care collaboration and reform - *Professor Paul Stanton*

Wedgewood

**Session 2:** Having difficult conversations: managing poor performance- *Nick Pym, Director, Blackpool Community Health*

Room

**HR** Getting your head around Headroom - *Ged Whitfield, County Durham Darlington (Repeated Day 2)*

Crown Room

**HR** Midwifery: A long and painful delivery - *Janet Jeram, East Kent Hospitals NHSFT (Repeated Day 2)*

Reading Room

#### Roundtable Discussions

**HR** Mixing planned rosters with web based timesheets - *Andrew Smyth, County Durham & Darlington (Repeated Day 2)*

Clifford Room  
Fairfax Room

**ZI** Zircadian Medics open forum - *Allocate Software Medics team with Pat Pedley, Shrewsbury & Telford NHS Trust*

#### KnowledgeXchange Sessions

**BA** Making the move to BankStaff: how we made it work - *Jackie Humphries, NHS Isle of Wight*

Minster Room

**HR** Setting up warnings & managing violations - *Mark Walker, CUH Addenbrooke's Hospital*

Ebor Room

**ZI** **HR** **VIDEO MASTERCLASS:** Autoroster – *Susan Tejerina, Allocate Software*

Jorvic Room

### 12:50-14:00 Networking Lunch in the Hotel Restaurant and Temple Bar with coffee in the PlayZone & SupportZone

14:00 **HR** Benefits realisation & driving change - *Sarah Scott, East Kent Hospitals University NHSFT*

Events Centre

-14:50 **HA** **Session 1:** Engaging staff with HealthAssure and the wider quality agenda; director and operational experience - *Sue Chapman, Sarah Watkins & Arthur Green, Ridgeway Partnership ( Oxfordshire Learning Disability) NHS Trust*

Wedgewood  
Room

**ZI** Smoothing the road to revalidation: simple, secure, paper-light processes for quality assured appraisal - *Myrna Coutts, Northamptonshire Healthcare & Masood Ahmed, Allocate Software*

Crown Room

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	HR	Getting engagement for a successful implementation to theatres - <i>Cathy Rule, University Hospital Southampton NHSFT</i>	Reading Room	
	<b>Roundtable Discussions</b>			
BA	ZI	HR	Integration of multidisciplinary teams - <i>Paul Scandrett, Allocate Software (Repeated Day 2)</i>	Clifford Room
	ZI	HR	Change Management – <i>Val Colquhoun, Doncaster &amp; Bassetlaw Hospitals NHSFT</i>	Fairfax Room
	<b>KnowledgeXchange Session</b>			
	ZI	Service & capacity planning: making it a reality Zircadian open forum - <i>Hosted by Kim Tan, Allocate</i>	Ebor Room	
	BA	Implementing BankStaff with external suppliers - <i>Verity Dods, Epsom &amp; St Helier University Hospitals</i>	Minster Room	
	BA	HR	<b>VIDEO MASTERCLASS:</b> Emergency Planning with HealthRoster - <i>Simon Biles, Allocate Software</i>	Jorvic Room
15:00 - 15:50	HR	Implementing HealthRoster within a community setting whilst undergoing service transformation <i>Andrew Smyth, County Durham &amp; Darlington NHS FT</i>	Events Centre	
		<b>Session 1:</b> Board & committee reporting: sharing best practice - <i>Shelley Watson, DAS Risk Consulting</i>	Wedgewood	
	HA	<b>Session 2:</b> FTs: What it feels like today & looking ahead at the next 12 months - <i>Mark Redhead, Head of Policy, Foundation Trust Network</i>		
		<b>Session 3:</b> How are others using HealthAssure? <i>Linda Cottenham, Kettering General Hospital NHS Trust</i>		
	ZI	BA	Integrating your locum bank and your nursing bank - <i>Leigh Malyon, Barking, Havering &amp; Redbridge University Hospitals NHS Trust</i>	Crown Room
	ZI	The Rota Review: The grass roots to increasing savings and productivity - <i>Richard Lucas, Allocate Software</i>	Reading Room	
	<b>Roundtable Discussions</b>			
	HR	Beyond the boardroom: How do we ensure that benefits are actually driven out at ground level? <i>Chris Holland - Central and North West London NHS Foundation Trust (Repeated Day 2)</i>	Fairfax Room	
	HR	Can you roster theatres & maternity without LBR? - <i>Susan Clarke, Nottingham University Hospitals NHST</i>	Clifford Room	
	<b>KnowledgeXchange sessions</b>			
	HR	Managing Autoroster settings - <i>Sarah Johnson, Mid Yorkshire Hospitals NHS Trust</i>	Ebor Room	
	HR	Roster template calculations with long day factor - <i>Alfredo Thompson, University Hospital Southampton NHSFT</i>	Minster Room	
	HA	HR	<b>VIDEO MASTERCLASS:</b> An introduction to Zircadian Medics - <i>Vicky Jones, Allocate Software</i>	Jorvic Room

## 15:50-16:15 Refreshments in the PlayZone & SupportZone

16:15-17:00	<b>Keynote speaker: A Second Life</b> - Former Royal Marine, Lance Corporal Peter Dunning, member of the Combined Services Disabled Ski Team and British Disabled Ski Team
17:00-17:10	Day 1 Close - <i>Mark Elmore, Healthcare User Group Chairman</i>
18:30 until Midnight	<b>Allocate Software Gala Dinner and Awards Ceremony at The National Railway Museum</b> <i>(Dress Code : Black Tie / Evening dress)</i>

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## Wednesday 13<sup>th</sup> June 2012

08:30-09:00 Coffee & pastries in the PlayZone & SupportZone

09:00	HR	V10 Roster Creation, EOL & what the changes mean to roster administrators - <i>Simon Courage, Allocate Software</i>	Events Centre		
-09:50	HA	<b>Session 1:</b> Governance between CCGs & CCG support units - <i>Dr. John Bullivant, Good Governance Institute</i> <b>Session 2:</b> Using HealthAssure for Performance Indicators & Reporting, <i>Grahame Moore, Blackpool Community Health</i>	Wedgewood Room		
	BA	ZI	Strategies for reducing locum demand & minimising agency spend - <i>Masood Ahmed, Allocate Software</i>	Crown Room	
	HR	ZI	Bringing it all together: the vision to aligning medical resources and budgets <i>Cheryl Davey &amp; Henry Carleton, Allocate Software (Repeated from Day 1)</i>	Reading Room	
			<b>Roundtable Discussions</b>		
	HR		Beyond the Boardroom: How do we ensure benefits are actually driven out at ground level? <i>Chris Holland, Central &amp; North West London NHS Foundation Trust (Repeated from Day 1)</i>	Fairfax Room	
				Clifford Room	
	BA	ZI	HR	Integration of Multidisciplinary teams - <i>Paul Scandrett, Allocate Software (Repeated from Day 1)</i>	
				<b>KnowledgeXchange sessions</b>	
		ZI		Zircadian Medics open forum - <i>Allocate Software Medics team &amp; Pat Pedley, Shrewsbury &amp; Telford NHS Trust</i>	Ebor Room
		HR		Midwifery: A long and painful delivery - <i>Janet Jeram, East Kent Hospitals NHSFT (Repeated from Day 1)</i>	Minster Room
		ZI	HR	<b>VIDEO MASTERCLASS:</b> An introduction to HealthAssure and the CQC- <i>Kevin Johnson, Allocate Software</i>	Jorvic Room
10:00	HR	V10 ESR Gateway - <i>Paul McCarthy, Allocate Software &amp; David Booth, ESR Central Team</i>	Events Centre		
-10:50	HA	<b>Session 1:</b> Care Quality Commission: Looking Ahead - <i>Chris Day, Head of Communications, Care Quality Commission</i> <b>Session 2:</b> 360 Degree Assurance: Integrating incidents to HealthAssure- <i>Liz Jones, Allocate Software</i>	Wedgewood		
	HR	Rostering with conviction being able to say no! - <i>Susan Bradshaw &amp; Sue Biggs, NHS Isle of Wight</i>	Crown Room		
	HR	Does e-Rostering improve patient outcomes? - <i>Rachel Finn, Nottingham University Hospitals NHS Trust</i>	Reading Room		
			<b>Roundtable Discussions</b>		
	BA	Going paperless at the Bank - <i>Kelly Tillotson, Leeds &amp; York Partnership NHS Foundation Trust</i>	Fairfax Room		
		ZI	Preventing the penalty! Doing everything we can to prevent a banding appeal - <i>Benjamin Pope, North Bristol NHS Trust &amp; Masood Ahmed, Allocate Software</i>	Clifford Room	
			<b>KnowledgeXchange sessions</b>		
	HR	Using technology to support system admin tasks - <i>Steve Hutchinson, Nottingham University Hospitals</i>	Ebor Room		
		ZI	Job Planning and the power of reporting - <i>Vash Pingle, Royal Brompton Hospital &amp; Elaine Healy, Allocate Software</i>	Minster Room	
	HR	BA	<b>VIDEO MASTERCLASS:</b> Introduction to Doctor Rostering, <i>Susan Tejerina, Allocate Software</i>	Jorvic Room	
10:50-11:10				<b>Refreshments</b>	
11:10	HR	What makes a good sponsor? - <i>Elaine Byrne, University Hospital Southampton NHSFT</i>	Events Centre		
-12:00	HA	<b>Session 1:</b> Demonstrating quality to commissioners & service users - <i>James Lawrence, Director DNV Healthcare</i> <b>Session 2:</b> Summer 2012: First impressions from an early adopter – <i>Steve Walters, Guys &amp; St Thomas NHS Foundation Trust</i>	Wedgewood Room		

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ZI	HR	The all seeing eye: setting up a whole service view of staffing in ophthalmology - <i>Kate Nolan, North Devon Healthcare NHS Trust</i>	Crown Room
	HR	More than a feeling: Benefits Realisation - <i>Anne Marie Davies, Derby Hospitals NHS FT</i>	Reading Room
<b>Roundtable Discussions</b>			
	HR	Mixing planned rosters with web based timesheets - <i>Andrew Smyth, County Durham &amp; Darlington NHSFT (Repeated from Day 1)</i>	Fairfax Room
BA	HR	Getting the bank and rostering teams to work together - <i>Anne Marie Greger, South Warwickshire Foundation Trust</i>	Clifford Room
<b>KnowledgeXchange Sessions</b>			
	ZI	Zircadian Medics: getting the best from your Allocate Software solution - <i>Zoe Searle, Cambridge University Hospitals NHS Foundation Trust &amp; Masood Ahmed, Allocate Software</i>	Ebor Room
	HR	e-Expenses: how to be best prepared - <i>Alison Smith &amp; Brett Appleton, Kent and Medway NHS and Social Care Partnership Trust</i>	Minster Room
BA	HR	<b>VIDEO MASTERCLASS:</b> ESR Gateway, <i>Kash Khan - Allocate Software</i>	Jorvic Room
12:10 -13:00	HR	V10 Making it happen – <i>Hugh Ashley &amp; Paul Scandrett, Allocate Software</i>	Events Centre
	HA	<b>Session 1:</b> NHSLA & CNST: Lessons from the frontline of assessment at Liverpool Women’s Hospital NHS FT <i>Shelley Watson, DAS Risk Consulting</i> <b>Session 2:</b> HealthAssure case study - <i>Jeff Tynan, Assistant Head of Governance, North Lincolnshire &amp; Goole Hospital NHS Trust</i>	Wedgewood Room
	ZI	Configuring the medical workforce for significant savings & productivity gains - <i>Henry Carleton, Allocate Software</i>	Crown Room
	HR	<b>VIDEO MASTERCLASS:</b> Getting the best out of Roster Perform – <i>Simon Biles, Allocate Software</i>	Jorvic Room
13:10-13:40		Allocate Software: We are on a Journey together....Where will it take us? - <i>Paul Scandrett, Allocate Software</i>	Events Centre
13:40-14:00		Event Summary and Close – <i>Mark Elmore, Healthcare User Group Chairman</i>	Events Centre
14:00		<b>Grab &amp; Go lunch – attendees invited to take a packed lunch to enjoy on their journey home</b>	

HA	<b>KEY:</b> Recommended for those with HealthAssure, KPIPerform, OutcomesPerform & Governance, risk & compliance interests	HR	<b>KEY:</b> Recommended for HealthRoster users
ZI	<b>KEY:</b> Recommended for Zircadian product users	BA	<b>KEY:</b> Recommended for Bank application users

Please note all sessions are open to all! However to help you navigate your way through the programme we have put in place symbols which represent specific topic / product areas. We hope you find these useful and are intended just as a guide only.